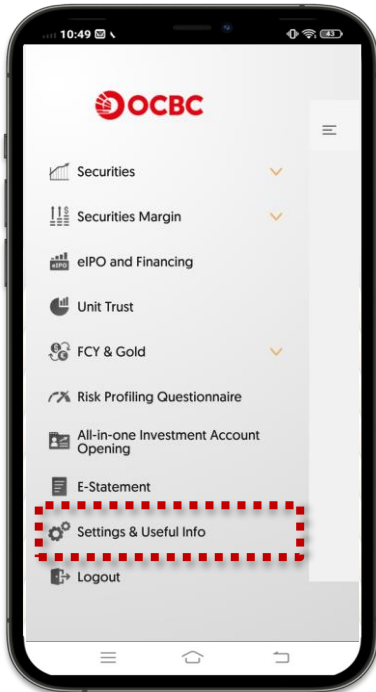


11 Dormant Account Activation

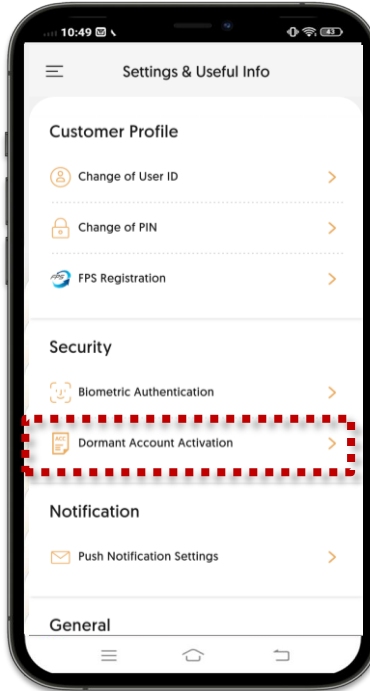


Activate dormant account

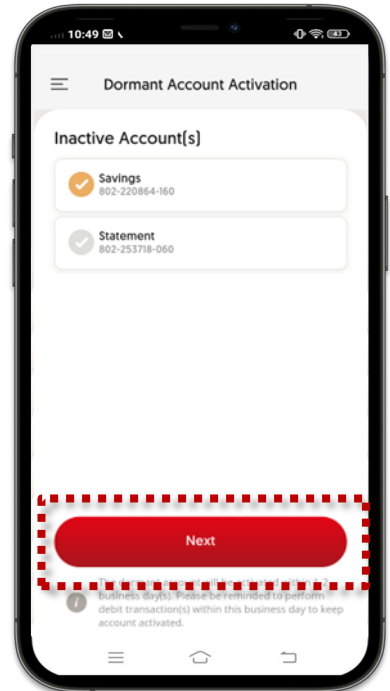
1 Select "Settings & Useful Info"



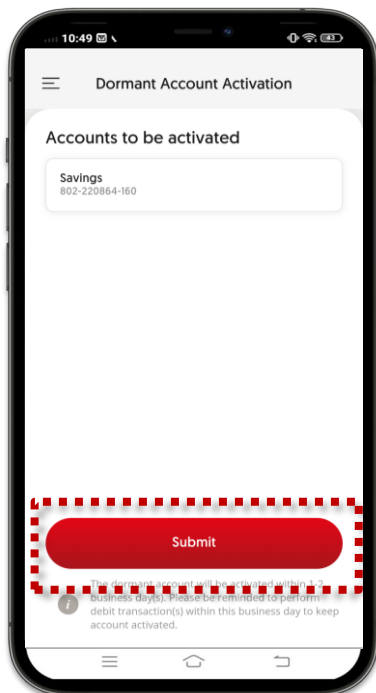
2 Select "Dormant Account Activation" service.¹



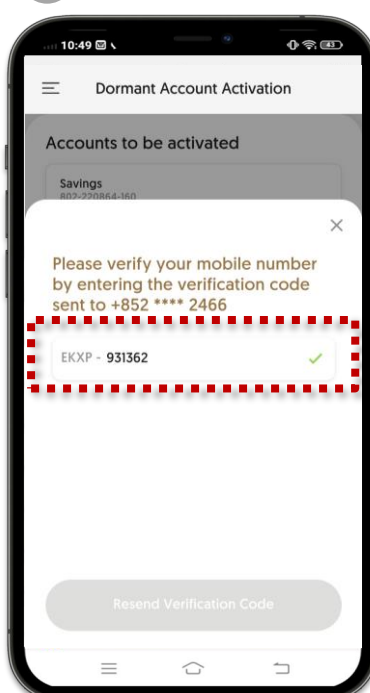
3 Select account and Tap "Next"



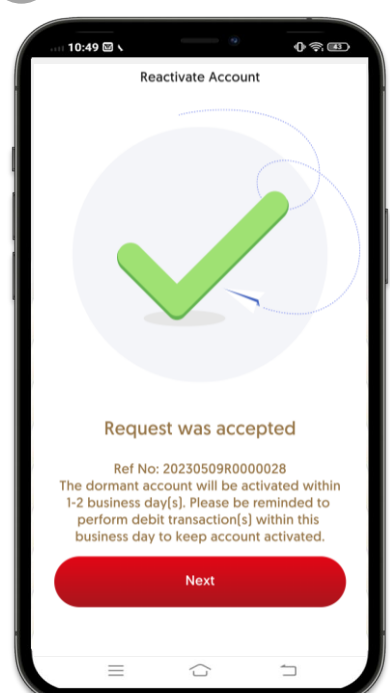
4 Tap "Submit" to confirm selection



5 Input SMS OTP



6 Request Acknowledgement



7 To activate account successfully, be sure to perform a debit transaction (e.g. fund transfer, bill payment) with the selected account(s) shortly after request submission / before 20:00 on the same business day.

1. Service is available on regular business days, 08:00 – 20:00 (Mon-Sat) and is eligible to personal eBanking customers with email and mobile number registered only.